

NOTICE OF COMPLAINT

Freedom of Information and Protection of Privacy Act

June 17, 2026

To: The Complainant

Scott Gilbert

E: Greatscott@draintheswamp.ca

To: The Public Body

VCH FOI

Vancouver Coastal Health Authority

E: VCHFreedomOfInformationOffice@vch.ca

The Office of the Information and Privacy Commissioner (OIPC) is an independent office of the legislature responsible for investigating complaints under the *Freedom of Information and Protection of Privacy Act (FIPPA)*.

We have received a complaint that the public body failed to comply with one or more of the following provisions of FIPPA:

- Charged an inappropriate fee under section 75 of FIPPA. The complainant states that he could not afford the fee estimate, and the requested records relate to public health and safety. The public body later advised the Applicant that the estimate covered only part of his request, and that other parts would likely require additional time and fees.
- Failed to grant a request for a fee waiver under section 75 of FIPPA. The complainant states that the public body responded in general terms that fee-waiver thresholds are high and that a public-interest waiver generally requires showing how the information would be shared broadly with the public.

OIPC Procedure:

We opened this case as of June 17, 2026, and have assigned it to investigator Lisa Fleischauer. The investigator, as delegated by the Information and Privacy Commissioner, has the authority to make findings and recommendations in respect of this complaint.

Please note that to help ensure the delivery of timely and fair service, and for the safety and well being of staff, the OIPC has an unreasonable behaviour policy. The Policy is available on our website at: <https://www.oipc.bc.ca/about/oipc-policies/>.

Contact Information:

If you have questions regarding this office's complaint processes, please see our Guide to OIPC Processes (FIPPA), available on our website at <http://www.oipc.bc.ca/guidance-documents/1599>. Additional information for applicants can be found by following the "for the public" link on the OIPC homepage.

Please address future correspondence to Lisa Fleischauer, who can be contacted at LFleischauer@oipc.bc.ca, or by calling 250-360-7784.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jenn Foster', with a stylized, cursive script.

Jenn Foster
Case Review Officer